



# Survey Prep & Understanding Post-Survey Elements

Need to ensure your team is survey ready? This intensive 8-week workshop establishes department specific expectations and provides the insights key staff members need to understand the survey process, ensure collective survey preparedness, and overcome deficiencies.

Whether your new to the LTC Survey process, seeking to refresh staff skills, or taking action to reset after less than optimal past health inspection outcomes, this training is for you

## What to Expect

Practical guidance for survey readiness and successful results

## Target Audience

Directors of Nursing, Nursing Leadership, Compliance Staff, Risk Management, Administrator, Corporate Staff, Owners, QAPI team

## CEUs

One (1) contact hour each session; NAB approved through Proactive LTC Consulting.

## Presented By: Janine Lehman RN, RAC-CT, CLNC



Janine is a Registered Nurse with over 30 years' experience in long term care, working in all nursing capacities from Nursing Assistant and Charge Nurse, to MDS Coordinator, Staff Development Coordinator, ADON and DON. She is MDS Certified through AANAC, and is a Certified Legal Nurse Consultant. Her background includes serving as a Corporate Nurse Consultant, and the Director of Clinical Services for a multi-facility, multi-level of care organization. She has extensive experience in the RAI process, clinical documentation, legal nurse consulting, restorative nursing programs, fall management, QAPI, and infection control, and has provided training on these topics for State and National organizations.

## **March 20 - Week-by-Week Action Plan for Year-Round Survey Readiness**

Participants will review an 8-week Survey Readiness Plan and accompanying tools to guide the facility in year-round survey readiness.

## **March 27 - Addressing Obstacles During the Survey**

Discover potential obstacles that may develop during the survey process and provide tips and strategies for how to overcome those obstacles.

## **April 3 - Department-Specific Survey Expectations**

Review tips and strategies for preparing your facility team for survey success, including methods for team compliance rounds and meetings.

## **April 10 - Preparing Your Team for Survey Success**

Explore the specific expectations and tasks that should be addressed by each department during the survey process.

## **April 17 - After the Survey: Plan of Correction and Directed Plan of Correction**

Learn what to expect after the survey, including the CMS requirements for the Plan of Correction (PoC) and Directed Plan of Correction (DPoC) and strategies for effective development of these remedies.

## **April 24 - Preparing for the Survey Revisit, CMPs and Appeals**

They surveyors are returning. What should I expect? Discuss tips and strategies for preparing for a successful revisit.

## **May 1 - Strategies for Successful IDR/IIDR & Administrative Law Hearings**

Review the regulatory requirements and process for an IDR/IIDR and Administrative Law Hearing. Tips and strategies for preparing for and conducting a successful deficiency challenge will be provided.

## **May 8 - Enforcement Remedies**

Dive into CMS Enforcement Remedies from the Plan of Correction to Denial of Payment for New Admissions (DPNA), and everything in between. The Deficiency Scope and Severity Grid will be reviewed, along with the CMS Civil Monetary Penalty (CMP) calculator.

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