



SCHCA Summer Splash 2015

Wild Dunes
August 10th-12th

Agenda At A Glance



Monday, August 10th

- 7:45-8:00 Breakfast & Registration
- 8:00-12:00 “Team Work Takes Work” Greg Effa
- 9:00 Board Meeting
- 12:00-1:00 Lunch & Learn
- 1:00-3:00 “Optimizing Long Term Care Trend Tracker” Peggy Connorton

Tuesday, August 11th

- 7:45-8:00 Breakfast
- 8:30-10:30 “Ca\$hing in on Quality” Linda Estes
- 10:30-12:00 “Long Term Care Business Process Redesign” SCDHHS
- 12:00-1:00 Lunch & Learn
- 1:00-3:00 “KEPRO” Lesa Allen-Gaither

Wednesday, August 12th

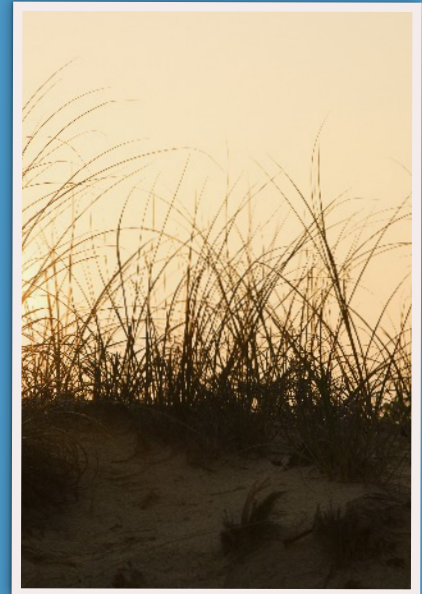
- 8:15-8:30 Breakfast
- 8:30-10:30 “DHEC LTC Updates” Jennifer Dowell



Monday, August 10th

Registration and breakfast begins at 7:45 a.m.

9:00 a.m. Board Meeting in the Sweetgrass Pavilion Palms 7&8



"Teamwork Takes Hard Work"

Speaker: Greg Effa

What is a team? In health care, the term is tossed around a lot. In general, any group of employees who work together is called a team. Without specific attention and planning, however, most teams are simply a collection of people working in close proximity to each other wearing the same colored smock top. The end result is usually something less than ideal, certainly not maximized, and ultimately, not a team. Simply stated, "Team Work Takes Work". This program will take participants through seven specific steps teams must take to "get there" and then five additional concepts to hardwire teaming into the organization.

Lunch & Learn

Speaker: Randy Lee

This session will focus on federal updates effecting the nursing home industry.

Optimizing Long Term Care Trend Tracker

Speaker: Peggy Connorton

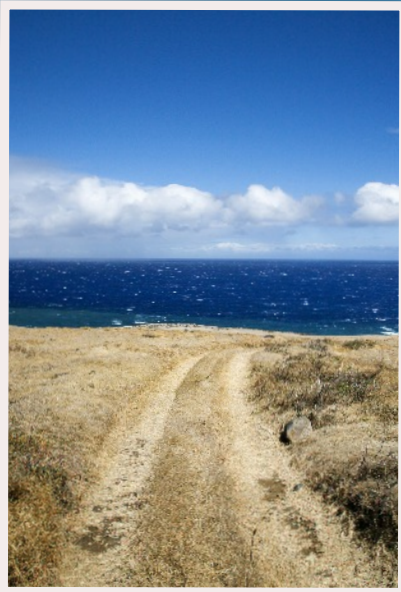
Learn the potential that Long-Term Care Trend Tracker holds to help your organization harness the often untapped power of the vast quantities of data you collect and submit for regulatory and payment purposes. This session will provide an overview of several key Long-Term Care Trend Tracker features & reports, coupled with case examples from your peers to demonstrate how American Health Care Association members are using these features to support implementation of quality programs, pursue operational excellence and enhance external negotiations with entities like hospitals, managed care organizations and other networks.

Tuesday, August 11th

“Ca\$hing in on Quality”

Speaker: Linda Estes, Director of Regulatory and Quality Tennessee Health Care Association

Understand the principles of Quality Performance and how the AHCA Quality Awards Program incorporates these principles. Participants will gain knowledge of the relationship between quality and the bottom line on your facility’s income statement.



LTC Business Process Redesign (DHHS)

Speaker: Nicole Mitchell-Threat

- By the end of this session, participants will be able to:
- Describe the South Carolina long term business process improvement
 - Identify LTC Coordinators and their roles
 - Discuss the Out Stationed Worker Program
 - Discuss partnerships with facility staff and LTC staff

Lunch & Learn

Speaker: Randy Lee

This session will focus on State updates that effect the nursing home industry.

KEPRO: The Beneficiary & Family Centered Care Quality Improvement Organization

Speaker: Lesa Allen-Gaither

An overview of the Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO) program and the services that KEPRO is able to provide Medicare beneficiaries.

Wednesday, August

12th

"DHEC LTC Update"

Speaker: Jennifer Dowell

This session will provide attendees with trends being seen by the survey agency and provide education on current survey issues. The session will also include a question and answer portion.

Jennifer Dowell has a Bachelors of Science in Nursing. She has worked in Surgical Trauma Burn Intensive Care, Cardiac Cath Lab and Geriatrics. She has been a LTC surveyor for 8 years. She has worked in both South Carolina and Florida as a surveyor and has recently returned to South Carolina as the Director of Nursing Homes for the State of South Carolina.



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CEUs: Please turn in the yellow copy for our records and keep the white copy for your records.

For your comfort, please dress in layers or bring a light jacket or sweater.

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